

## I N S T A N T   C A S E   S T U D Y

**Worthington Federal Bank Realizes IM Archiving Alone is Not Enough When it Comes to eDiscovery****The Customer: Worthington Federal Bank**

Worthington Federal Bank has been a happy Lync customer for approximately 2 years. The native archiving capability within Lync captures all of the IM conversations throughout the local branches to meet regulatory requirements. Financial Services institutions are required to archive data for 7 years. However after a couple of forensic investigations with outside legal counsel involved for Worthington Federal Bank, it was apparent there was no easy way to view and extract IM data for eDiscovery needs.

**Results: Saved Time and Money and Improved Search Process**

Instant Technologies' HR Auditor solution addresses all of Worthington Federal Bank's search and reporting needs saving them time and money on lengthy and expensive legal investigations. Scott Jenkins, like many CIOs at small businesses, is tasked with performing all of the IM searches at Worthington Federal Bank. As the CIO of a regional bank, Jenkins has numerous responsibilities to manage on a daily basis. Time consuming IM chat search and export investigations is not an efficient or productive use of his time. Not to mention how costly these discovery processes can be in legal expenses, especially if you can't find what you are looking for. Worthington Federal Bank conducts research on shareholder or lender issues only a few times a year. Instant Technologies HR Auditor solution more than paid for itself with investigations completed quickly, accurately, and in-house without incurring fees from outside counsel.

**"It would have been literally impossible to find what we were looking for using the available Microsoft tools due to the number of individuals involved, time frame we needed to search and the cumbersome way Lync exports the data" explains Scott Jenkins, SVP, Chief Information & Technology Officer at Worthington Federal Bank.**



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## Worthington Federal Bank Realizes IM Archiving Alone is Not Enough When it Comes to eDiscovery

### Bottomline:

Organizations, especially resource constrained small businesses, need to think beyond the minimum regulatory requirements in their industry when it comes to data archiving. How will you manage the search process when legal or HR comes knocking on your door looking for investigative data?

### Background:

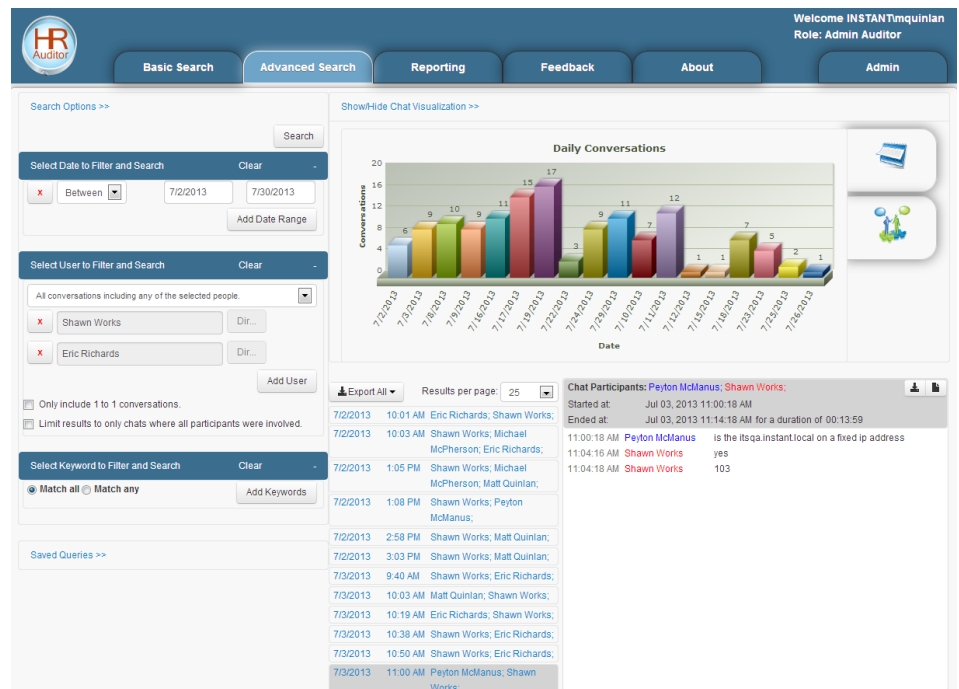
HR Auditor for Microsoft Lync® is an eDiscovery tool that allows you to search, view and export Lync IM conversations within your existing archive database.

### Key features include:

- Perform basic and advanced searches by keywords, dates, and users
- Export conversations to .pdf, .csv, or .txt files
- Install in less than 30 minutes with no technology upgrade

### Key benefits include:

- Cost effective, complete solution for managing eDiscovery and compliance requests
- Designed to enable non-technical users to perform searches
- Streamlined installation and quick search honors time restraints on IT professionals



### About Instant Technologies

Instant Technologies specializes in developing innovative, enterprise-class compliance and productivity solutions for IBM Lotus Sametime and Microsoft Office Communications Server, including IM archiving and compliance, IM click to chat applications, and IM administration tools. Instant Technologies is an IBM Sametime Advanced Business Partner and a Microsoft Silver ISV Partner based in Portsmouth, NH.